

Maintenance Guide

Praxis Solid Cork Flooring

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I. General

Proper maintenance of your Zandur flooring product will not only greatly enhance the beauty and performance of the product but will also ensure years of service to your floor. Please read the following instructions carefully. Should any questions arise, please contact Zandur.

Care and Use:

- A. Scuffs may be removed from floor using a clean, soft cloth and a neutral spray cleaner.
- B. Furniture foot pads should be used under heavy fixtures to avoid permanent indentations. Do Not Use chairs or tables with pointed legs. Ensure furniture/chair glides are in good condition and are sufficient in size to displace weight. If you have any questions as to the appropriate size to use, contact Zandur.
- C. Castored chairs can be extremely abrasive and can damage floor finishes and as such are not recommended for use directly on cork floors. Use of chair pads is recommended.
- D. Use of entry mats is suggested to prevent excess moisture and grit from coming in contact with floor. Do not leave a water saturated mat on floor or damage may occur. Ensure entry mats are of sufficient quality so as not to stain or discolor the floor.
- E. Limit floor exposure to extreme light by using window treatments. Cork floors will fade substantially when repeatedly exposed to direct sunlight.
- F. Should damage occur to the floor, tiles may be replaced. Contact Zandur for instructions.
- G. Cork flooring is susceptible to significant fading when exposed to direct sunlight. Install only in areas without direct exposure or where appropriate window treatments are present to limit UV exposure.

II. Post-Installation Maintenance

- A. If your floor is an UNFINISHED cork floor, STOP here! Refer to document #Z609 (Polyurethane Application) and apply the recommended finish as specified. Then, continue to step 2.
- B. Maintenance of cork flooring can occur immediately after installation.
- C. Remove protective materials from flooring and sweep or vacuum any debris from the floor. Be aware that debris such as concrete or other abrasive materials can scratch the floor if caught under vacuum head.
- D. If dried adhesive is found on the floor, use a rag and rub the adhesive off the floor. DO NOT use any solvent on the floor.
- E. Using a well wrung out damp mop with warm water only, remove all remaining dust, dirt and debris from the floor. Continually change water to ensure it is clean. This process may need to be performed a few times in order to remove all foreign material.

F. Using Diversey Stride or equal neutral cleaner, damp mop floor with a well wrung out cotton blend mop according to manufacturer's instructions.

G. Do not use a scrubber on solid cork flooring. Cork is a wood product, therefore excess or standing water during maintenance processes can damage the product. Damp mop only with a well wrung out mop as directed in section II.5.

H. For factory pre-finished cork flooring, you may proceed with one of the following two processes.

III. Routine Maintenance

A. Every installation experiences different conditions including type of use and traffic level. Therefore, Zandur highly recommends establishing a regular maintenance program based specifically on your facility needs. This maintenance program must include the processes and procedures as specified in this document. Proper routine maintenance will ensure that the floor is clean of dirt or grit which can cause premature wear or damage. When floors have been coated with a finish, maintenance must include procedures to identify when it is time to re-coat the floor. Regular maintenance must include the following:

1. Sweep or vacuum floors to remove surface dust and debris. Use of a cotton dust mop is recommended.
2. Damp mop floor with a well wrung out damp mop and a neutral cleaner such as Diversey Stride neutral cleaner. Do not expose to excessive water or damage to floor may occur.
3. A white buffing pad on a low RPM buffer may be used to buff floor. Verify process does not scratch floor, prior to buffing entire area.